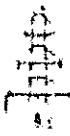


C G R F



B Y P L

# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp@hotmai.com

SECY CHN 0150882

## C A No. Applied For Complaint No. 37/2025

### In the matter of:

Khima Devi .....Complainant

### VERSUS

BSES Yamuna Power Limited .....Respondent

### Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)
4. Mr. H.S. Sohal, Member

### Appearance:

1. Mr. I U H Siddiqi, Counsel of the Complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL.

### ORDER

Date of Hearing: 20<sup>th</sup> May, 2025

Date of Order: 21<sup>st</sup> May, 2025

### Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief facts of the case giving rise to this grievance are that the complainant applied for new electricity connection vide request no. 8007363625 at premises no. C-47A, Old plot no. C-47, Gali no. 6, Kumaon Square, West Vinod Nagar, Delhi-110092, but respondent rejected the application of the complainant for new connection on grounds of absence of parking and lift facilities at the applied site for common use purpose and as per guidelines staircase not feasible.

Attested True Copy  
Secretary  
CGRF (BYPL)

Complaint No. 37/2025

2. The respondent in reply briefly stated that the present complaint has been filed by complainant seeking domestic electricity connection for common use purpose at premises bearing no. C-47-A, Common Area, Old plot no. C-47, gali no. 6, Kumaon Square, West Vinod Nagar, Delhi-110092. The application of the complainant was rejected on following grounds:
  - a) Parking area not found at site.
  - b) Common connection not feasible due to common load not separately metered.
  - c) NOC from all the owners/registered consumers of the existing connections residing in the applied premises.
  - d) 5 units exist and all 5 units are duly energized.
3. During the course of arguments, counsel of the complainant stated that the objections of OP are not justified; there is separate wiring for common passage. Both the parties were directed to conduct the joint site visit.
4. Joint site visit report dated 14.05.2025, stated that separate wiring done against common stairs.
5. The counsel of the complainant also filed NOC from all the other occupants of the premises.
6. Since the complainant has fulfilled the requirement of the OP by filing NOC of the other owners/registered consumers of the applied building, thus no objection of OP remains pending for release of the new connection to the complainant.

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Secretary  
CGRF (BYPL)

Complaint No. 575/2024

Therefore, OP should release the new electricity connection as applied for by the complainant.

ORDER

Complaint is allowed. Respondent is directed to release the new connection applied by complainant vide application no. 8007363625 at premises no. C-47-A, Common Area, Old plot no. C-47, gali no. 6, Kumaon Square, West Vinod Nagar, Delhi-110092, after completion of all the commercial formalities as per DERC Regulations 2017. The complainant is further directed to file an affidavit/undertaking mentioning therein that common wiring is complete and the connection will be used for the purpose of common stairs/area and no other purpose it will be used for. If OP finds the connection being used at any floor or any other purpose, OP is free to take action as per law.

This Order shall be complied within 21 days of the receipt of the certified copy or from the date it is uploaded on the Website of the Forum; whichever is earlier.

The parties are hereby informed that instant Order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

  
(H.S. SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN

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Attested True Copy

  
Secretary  
CGEF (PYPL)